

APPENDIX C

Access Audits see Access Database



FINGAL COUNTY COUNCIL

**DISABILITY ACT 2005
FINGAL COUNTY COUNCIL
IMPLEMENTATION PLAN**

2008-2010

County Manager

David O' Connor

Chairman of Fingal Implementation Group

Michael Lorigan, Director of Services, Transportation Department

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Fingal County Council's, Mission Statement, is;
"To improve the quality of life for the people we serve"

The Core Values, which underpin our mission statement, are to be:

"

- **Inclusive**
- **Progressive**
- **Efficient**

We make these core values real through our work when we:

- **Strengthen Democracy**
- **Work in Partnership**
- **Promote Equality and Justice**
- **Provide Community Leadership and support the development of Leadership within the Community**
- **Are Open, Honest and Transparent and Provide Excellent Community Service**
- **Social Inclusion Proof Plans and Strategies**
- **Deliver Value For Money**
- **Take the Needs of Future Generations into account i.e. plan for sustainable development**
- **Encourage Vibrant, Innovative and Committed Staff**

These core values will guide our actions over the next five years providing the bedrock for excellent corporate governance within Fingal"

The extract above from the Corporate Plan 2004-2009 sets out the foundation for the implementation of the National Disability Strategy, the Disability Act 2005 and this, Fingal County Council's Implementation Plan of actions.

Background and legal framework

Roads Act 1993, Requires Road Authorities to consider the needs of all road users when constructing and maintaining public roads,
Disabled road users need specific consideration and provision to ensure they are not disadvantaged by road schemes.

The Barcelona Declaration 1995 which supports the right of disabled people to participate as equal citizens, endorsed by Fingal local authorities in 2002 was actively pursued in consultation with local disability groups through the "Fingal Access for All" Group in Fingal.

Building Regulations 1990, Building Regulations(Amendment) Regulations 2000 S.I. 179 of 2000, Technical Guidance Document Part M, which provides that adequate provision shall be made to enable people with disabilities to safely and independently access and use a building.(under review)

Fingal County Council's Development Plan 2005-2011, underpins the promotion of social inclusion, universal accessibility, encouraging the creation by means of good design of a safe and barrier-free environment, which is easily negotiable by all our customers.
Another core objective of Fingal's Development Plan in serving all our customers is to enforce the Building Regulations, 1991, (as amended) and ensure that developments meet the requirements of the guidelines "Buildings for Everyone", published by the National Disability Authority, August 2002.

"Fingal Development Board Strategy 2002-2011, A Strategy for Economic, Social & Cultural Development in Fingal"– mission statement pays "particular attention to sustainable development, equality, social integration and cultural enrichment"

The Disability Act 2005, which became law on the 8th July 2005, is part of a framework of Government Legislative measures which support equality and social inclusion. December 2006

Sectoral Plan under the Disability Act 2005, The high level goal of the Department of the Environment, Heritage and Local Government's sectoral plan is to promote and pro-actively encourage equal opportunities for persons with disabilities to participate in the economic, social and cultural life of the community.

National Development Plan(NDP) 2007-2013 includes a "Disability Friendly Environment Sub-Programme"

Towards 2016, Ten Year Framework Social Partnership Agreement 2006- 2016-T216 Vision...Disability "every person with a disability would have access to public spaces, buildings, transport, information advocacy, & other public services and appropriate housing"

Overall objective

The Overall objective of this Implementation Plan is to promote universal access to all public spaces, buildings and services owned and operated by Fingal local authorities at the earliest possible date. While implementing this objective will be dependent on the financial resources available to Fingal County Council authority, it is intended that the objective will be reached by 2015. This date will be kept under review in the light of financial and other developments.

The term “access”, should be understood to involve addressing barriers to access in communications, service design, attitudes and relationships, as well as to physical infrastructure.

Main requirements for Local Authorities in The Disability Act 2005 are:-

Section 26 **“Where a public body provides a service, the head of service shall**

- (a) where practicable and appropriate, ensure that the provision of access to the service by persons with and persons without disabilities is integrated;
- (b) where practicable and appropriate, provide for assistance, if requested, to persons with disabilities in accessing the service if the head is satisfied that such provision is necessary in order to ensure compliance with *paragraph (a)*, and
- (c) where appropriate, ensure the availability of persons with appropriate expertise and skills to give advice to the body about the means of ensuring that the service provided by the body is accessible to persons with disabilities.”

Section 27 - Services supplied to public body

Section 28 - Access to Information

Section 29 - Access to Heritage Sites

Section 30 - The National Disability Authority to prepare codes of practice on Sections 26-29

Disability is defined in the Act as: “Disability”, is defined in the Act as “a substantial restriction in the capacity of the person to carry on a profession, business or occupation in the state or to participate in social or cultural life in the state by reason of an enduring physical, sensory, mental health or intellectual impairment”.

Human Condition Categories can be any or a combination of the following:

- Physical
- Sensory
- Cognitive
- Aging
- ‘Hidden’
- Temporary
- Encumbered

Fingal Access Working Group for All

In 2002 Fingal County Council adopted the Barcelona Declaration. An in-house Implementation Team was set up under Chairman, Mr. Michael Lorigan, Director of Services, Transportation & Road Safety. The team members consist of senior management from Fingal County Council. This Implementation Team was subsequently extended to include representatives from the sectoral groups.

“Fingal Access for All Working Group” was set up, with representatives from all Council Departments including the County Development Board and representatives from:

- Co-Operation Fingal,
- Blanchardstown Area Partnership,
- National Council for the Blind of Ireland,
- Institute for Design & Disability,
- Dublin Centre for Independent Living,
- Access Action Malahide,
- Schizophrenia Ireland
- Disability Federation of Ireland
- St Michaels House.

The group meet every six weeks to coordinate the accessibility programme, which is completed under four headings,

- Access Audits,
- Training/Awareness
- IT Improvement and Assistive Technology
- Capital Works.

The group have had four active meetings from the 1st of January 2007 to the 31st June 2007.

Access Auditing

- An “Accessibility Audit Brief” was developed in 2006, in line with best practice, for **Public Buildings**, (Libraries, Community Centres, L.A. offices) **Public Buildings – Protected Structures** (Historic Houses, Converted Churches, Carnegie Libraries), **External Spaces** (Parks, Playgrounds, Sporting facilities) and **Circulation Routes** (Roads, Streets, Pavements, Pedestrian Crossings, Bus Stops, Signage). The purpose of the audit is to promote universal access to public spaces, buildings and services owned by Fingal County Council and operated either by Fingal County Council or by a licensee / Community Group i.e. the achievement of barrier-free access for all user groups. An in house multidisciplinary team prepared this cross-sectoral brief.
- Consultants were procured, who completed the audits and identified what remedial action is necessary to make the buildings or facilities accessible. In all 116(summary p15) audits are completed and submitted for prioritisation in 2007(Appendix B).
- It should be noted that that all audit teams comprised of audit specialists/engineers accompanied Fingal County Council outdoor staff and disability group members who were trained in auditing.
- Disability awareness training for outdoor staff, including senior management, building control officers, technical staff, was provided to 31 staff in 2006 and 2007
- The University of Ulster delivered “The Universal Accessibility Auditing Programme” which will enable candidates to undertake Accessibility Audits of existing and proposed buildings and landscapes by combining current knowledge of the technical, legislative and social environments with the Principles of Universal Accessibility. 33 people are now trained 2006.
- Others attended Diversity Training Courses given by DIT and Institute of Design and Disability 2006
- Building Control Personnel attended training in relation to Part M of the Technical Guidance documents, with emphasis on assessing Disabled Persons Grant Applications (Irish Building Control institute) 2006-2007.
- 80 school wardens received accessibility training and training on access auditing crossings in April 2007.

The audit process in conjunction with the training has helped to raise awareness of disability access issues among all staff, and the public. Significant long-term benefits has accrued from the Access Audit process. Fingal County Council aims to acquire an in-house accessibility awareness and auditing capacity in order to meet the obligations to disability proof new facilities, services and documentation in the future.

Consultation

Sectoral Plan Requirements, "Local authorities will consult with organisations representing persons with disabilities when carrying out their accessibility audits and when drawing up their implementation plans. (4.5.1)"

Consultation issues addressed to Date

Fingal Access for All Working Group provides a representative network of a diverse cross-section of Fingal citizens. This network provides ready feedback on those accessibility issues which should receive early priority, and help in identifying the critical points that cause the most severe constraint on accessibility. They also assist in identifying practical solutions. As service users they provide immediate feedback on the success or otherwise of various actions undertaken.

It is from this network and the feedback that the Special Initiative Enabling Project has evolved. This is basically a programme of works where citizens inform the transportation department of the barriers they are encountering in their everyday life which are inhibiting them from being active citizens., e.g. an elderly resident has difficulty getting to church, shops, library, bus/train stop because of a particular problem with the footpath, signing, traffic signals etc. the area engineer or other person from Fingal County Council will walk the route on site and arrange to have appropriate works carried out for an obstacle free route. The first 6 months of 2007, 36 such works were programmed as part of this Special Initiative Enabling Project of which 15 are complete. This has proved to be the most successful part of Fingal's Disability Programme and has improved the quality of life for many people. 2006-2007

Consultation with Dublin Bus has resulted in the completion of accessible bus stops in the Blanchardstown and Castleknock Areas

Consultation issues to be clarified and addressed:

Coherence between various other state agencies and service providers is equally important for evaluating those issues that should receive priority and it is intended to set in motion the process of identifying these agencies for inclusion in the consultation process.

The role of the County/City Development Board (CDB) will be addressed, particularly as all CDBs have been asked to adopt disability as a key theme and to actively engage in promoting co-ordination between the relevant service providers in their area with regard to services for persons with a disability. CDBs have also been requested to put suitable arrangements in place, to enable representatives of people with disabilities to inform CDBs in their area of their requirements.

Coherence within the local authority is similarly important. Implementation plans should be developed and agreed across the relevant organisational divisions and the implementation plan may address how this was handled.

Prioritisation Methodology

In relation to prioritisation, the sectoral plan states that “priority will be given to local authority buildings and other facilities to which access is most frequently required as well as accessible public footpaths streets and crossings in urban areas. The plans will set out targets and timeframes for carrying out these works to reflect local priorities.” (4.3.2) It also states that “local authorities will prioritise the upgrading of bus stops on roads where wheelchair accessible buses are in service or are being phased in, in line with the Department of Transport’s sectoral plan.” (4.19.2)

Fingal County Council has set out below areas of priority in line with the Sectoral Plan.

- Libraries
- Public Access Areas in Local Authority buildings
- Circulation Routes, prioritisation will be given to routes which interface between streetscapes and transport infrastructure, for example, routes which link schools, libraries, places of worship, shops, bus stops, taxi ranks, rail stations, etc. These are the areas used most frequently by vulnerable road users. Identification and prioritisation of these routes also promotes travel demand management i.e. promotion of sustainable transport modes. The level of usage and who uses the route, will also be an issue, i.e. is there a retirement home on the route?
- School crossings, Pedestrian Crossings, Traffic light crossings,
- Playgrounds, parks, public amenities, open spaces
- Wheelchair accessible bus stops, -prioritised on the basis of where wheelchair accessible buses are in service or are being phased in.
- Improve local road conditions where they may be an impediment to the use of low floor buses, in line with the Department of Transport’s sectoral plan.
- Car parking for disabled users .
- Representation from individual or road users groups to have a particular route made barrier free,
- Review of the need for new or improved footpaths
- Access to graveyards, this is a quality of life/well-being issue, a daily routine issue for a lot of elderly people who visit loved ones in grave yards. It is not feasible to make all –Fingal graveyards accessible, the larger and most used will be identified and audited.
- Upgrade streetscapes in pedestrian zones by dispensing with footpaths
- Disabled Persons Grants (DPGs)
- The local authority’s budgetary position

It should be noted that priorities may change in line with the circumstances and conditions that may exist from time to time. Opportunities arise from the planning application consultation process and finance from other agencies. Therefore it is intended that this plan is flexible enough to allow change.

Stakeholders

Formal Consultation on this three year (2008-2010) Draft plan will take place with the following stakeholders, to be completed end of November 2007

Users of Fingal County Council services, facilities

Suppliers of goods and services to Fingal County Council

Staff of Fingal County Council

Fingal County Council management team,

Fingal Local Authorities Elected Members

SPCs

Fingal Development Board

People with disabilities and their representative groups,

The statutory agencies

Health Service Executive

Department of the Environment, Heritage and Local Government

Department of Transport

Department of Health and Children

Department of Justice

Appropriate Transport Authorities, Bus Eireann, Dublin Bus, RPA, Irish Rail and DTO

Private Bus Operators

Taxi/hackney organizations including the Taxi Regulator

Implementation & Monitoring Implementation Plan

It is appropriate that delivery of the implementation plan is a corporate commitment for Fingal County Council.

- **Policy Responsibility** – Fingal County Council will consider assigning policy oversight and responsibility for disability issues to a designated Strategic Policy Committee (SPC) Senior Management Team (SMT).
- **Corporate Planning** – Fingal County Council will avail of the opportunities arising from the review of their Corporate Plans to appropriately reflect the implementation plan.
- **PMDS & Business Planning** – The benefits of clarifying and giving assistance to staff through the PMDS process, flowing from the priorities of the Corporate Plan. Departmental Business Plans, Team Development Plans and Personal Development Plans to reflect, where appropriate, clear targets and commitments under the sectoral and implementation plans, will be reviewed.
- **Service Indicators** - A national indicator relevant to disability will be in place from 2008¹, however the system encourages the development of local service indicators to reflect local priorities; individual authorities may wish to develop a local indicator(s) in relation to the delivery of their implementation plans. The assessment/audit carried out as part of “ The O₂ Ability Awards”
- **Operational responsibility**
In order to address the multi-faceted nature of issues arising from the Accessibility Audits, it is necessary to have an appropriately multi-disciplinary response. An internal steering group made up of appropriately senior staff will be agreed by the SMT. “Fingal Access for All”,

Disability Act implementation issues will be included in and measured by the local Authority’s Corporate and Annual Operational Plans and reported on in the Authority’s Annual Report.

¹ In relation to the Disabled Persons’ Grant.
2007 FINGAL COUNTY COUNCIL Implementation Plan Disability Act
2005DoEHLG Draft copy
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O₂ ABILITY AWARDS

The O₂ Ability Awards, created and designed by The Aisling Foundation, in association with Access Ability, are the first Irish business awards for best practice in the employment of people with disabilities.

Examining all aspects of employment, the awards recognise progressive attitudes, namely in those organisations that see disability and diversity as a corporate opportunity and key to its success.

These awards celebrate organisations and their business leaders that are successfully working with people with disabilities; rewarding professional excellence in this particular area of people-management. The awards provide an environment for learning and continuous improvement.

The O₂ Ability Awards are a 6-stage process leading to a number of awards for general and specific areas of best practice. Out of these, up to 50 organisations will receive an O₂ Ability Award, six will receive a category award, one organisation will be named overall O₂ Ability Best Practice Company 2006 for the private sector and one organisation will be named overall O₂ Ability Best Practice Company 2006 for the non-private sector.

Fingal received O2 Ability Awards in 2006 and 2007 in the winning categories as follows:

Fingal County Council Achievements 2006

- O2 Ability Awards 2007, Fingal County Council were nominated for two awards,

Category 01: Environment Accessibility

Category 06: Leadership

Fingal County Council Achievements 2007

- O2 Ability Awards 2007, Fingal County Council were nominated for Four awards,
 - **Category 01: Environment Accessibility**
 - **Category 03: Retention and Well Being**
 - **Category 04: Customer Service**
 - **Category 06: Leadership**

All of the judge's comments and recommendations are being incorporated into Fingal county Councils Implementation Plan to be finalised Sept 2007

The Transportation Department proposes to participate in the Taoiseach's Public Service Excellence Awards 2008 in the delivery of public services in respect of improvement to the quality of services delivered to the public, through a focus on customers/people including services to persons with disabilities.

Principles of Universal Design

- Provide equitable use and accessibility for everyone
 - Allocate appropriate space for people regardless of body size, posture and mobility
 - Ensure ease of use and comprehension regardless of physical and/or cognitive abilities
 - Require minimum physical strength for economy of effort by the user
 - Achieve comfortable, safe and healthy conditions, minimising hazards
-

Part II

2008-2010 Action plan for Implementation

The table in Appendix A sets out Actions to implement the the requirements of the Disability Act 2005 and the sectoral plan.

The sectoral plan states that “in drawing up their implementation plans, local authorities will have regard to the funding and staffing resources available to them for implementation.” (4.3.2) .

Fingal County Council has committed 500,000 euros per year for the duration of this three year programme, 2008-2010, and would expect a commitment of €750,000 from the DoEHLG to achieve the targets set out in the plan.

Local authorities have access to national resources to help undertake disability related projects.

Priority 1 – Short Timescale Implementation – This will involve the immediate Health and Safety issue or severe barrier/hazard to access. This category may contain reasonable adjustments which overcome physical barriers to access. Physical alterations to service properties which fall under Section 26 & 27 of the Disability Act 2005. This priority is used where elements make the provision of service impossible or unreasonably difficult. Issues requiring auxiliary aids are also categorised as high.

Total Priority 1- €1,511,670

Priority 2 – Medium Timescale Implementation – Preferable work to be programmed within the next few years. (this relates to the Disability Discrimination Act to provide “practicable and appropriate adjustments” to the physical features of premises to overcome physical barriers to access for disabled people).

Changes to meet ‘Best Practice’ Guidelines, which if not undertaken may result in action under the Disability Act 2005. This relates to items which do not prevent disabled access to services but which can be adapted to increase or enhance accessibility.

Total Priority 2 - €1,968,550

Priority 3 – Long Timescale – Refurbishment Work/Minor Works – These are items that would not be reasonable to implement as a high priority and should be undertaken during the next refurbishment of the area. This will allow for additional costs to be minimal as they should be used in conjunction with works required to be carried out in that specific area.

Total Priority 3 - €438,650

Priority 4 – Ongoing Maintenance/Management – This relates to items which do not prevent disabled access to services but which can be adapted to increase or enhance accessibility through ongoing maintenance regimes or through management initiatives/changes.

Total Priority 4 - €380,100, (Minor Works Ongoing Maintenance/Management) works will be addressed in the annual works programme

The mainstreaming of existing services and disability proofing of new services and facilities will impact across programme areas and it is anticipated that the majority of projects will be funded from the relevant programme areas.
As such, authorities should be realistic in relation to the projects which can be undertaken in any given phase, while mindful of their legal obligations under the Disability Act 2005 and the requirements of the sectoral plan.

A template action matrix is set out in Appendix A.

Access Audit Summary Sheet for 116 Properties Audited

[Access Audit Summary Sheet](#)

Estimate of Totals

Building/Road/Area Name: details name

Date Audited:

Details: description of structure audited

Accessibility Grade of Building

Number

A - Wholly Compliant

1

B- Satisfactory, minor works needed

51

C - Poor. Major alterations required

39

D - Significant issues which severely restrict access and service operations. Major capital works required

22

Summary Statement

Details key issues and recommendations

No of Alterations Estimated Costs

Priority 1- €1,511,670

Priority 2 - €1,968,550

Priority 3 - €438,650

Priority 4 - €380,100

All Costs- €4,299,720

Auditor: names and signatures of auditors

Signed:

Auditor:

Signed:

1. Appendix A –Template Action Matrix For Fingal County Council 2008-2010

This Template action matrix should be read in conjunction with the Fingal County Council Access Audits as described and prioritised in Appendix B, The Audits and the programme is set out on an Electoral Area basis to facilitate discussion, adoption and implementation on an electoral and engineering area basis, and for ease of public consultation

Priority	Action & Sub-Tasks	Timeframe		Budgetary Estimate	Lead Department	Linkage with	Detail of progress to date / amendments to action.	Next Steps
		Start Date	Completion Date					
1	Access Audits							
	115 Access Audits Priority 1 Priority 2 Priority 3 Priority 4 Full details set out in Appendix C	Start: 2007	Completion: 2010	4,299,720	Director of Service Roads & Transportation	Planning, Architects, Housing, Environment, Transportation, Parks, Community & Enterprise Depts and Community Centres and Libraries		

Priority	Action & Sub-Tasks	Timeframe		Budgetary Estimate	Lead Department	Linkage with	Detail of progress to date / amendments to action.	Next Steps
		Start Date	Completion Date					
2.	ACCESS TO BUILDINGS/FACILITIES							
	Complete public consultation process for implementation plan	End of Sept 2008	End of Nov 2008		Transportation	All Departments Of Council		
	Finalise Implementation Plan		End of Dec 2008		Ditto	Ditto		
	Mapping of accessible routes	Start Date 2008	End of 2009		Transportation Department	Environment and Parks Divisions		
	Disability Access Certification	Start Date 2008	End of 2010		Transportation Department	Architects and Housing Departments		
	Review of DPG grants	Start Date 2008	End of 2009		Transportation Department (Building Control Unit)	Housing and Architects Department		
	Introduce Road User audits in Planning Conditions	2007	Ditto		Transportation Department	Planning Department		

Priority	Action & Sub-Tasks	Timeframe		Budgetary Estimate	Lead Department	Linkage with	Detail of progress to date / amendments to action.	Next Steps
		Start Date	Completion Date					
	Set up in house expert group for Good Practice in building design, life long housing,	2007	Ditto		Architects Department	Housing, (Building Control Unit)		
	Accessibility Proofing/audit all Urban & Village Renewal Schemes	2007			Planning Dept	Transportation Architects		
	Accessibility Proofing/Audit all public parks, playgrounds, open spaces and other public amenities provided by Fingal County Council at design and construction/development stage	2007			Environment	Transportation, Architects,		

Priority	Action & Sub-Tasks	Timeframe		Budgetary Estimate	Lead Department	Linkage with	Detail of progress to date / amendments to action.	Next Steps
		Start Date	Completion Date					
	Accessibility Proofing/audit all Roads projects-roads, streets. Pedestrian-crossings, footpaths, cycleways. Ensure compliance with guidance set out in "Memorandum for Non-National Roads Grants" ²	2007			Transportation	Planning, Water services, Environment		
	Accessibility Proofing/audit of all developments for TIC ³	2007			Transportation (Building Control)	All Depts	Include in TIC Policy	
3.	ACCESS TO SERVICES							
	Ensure accessibility of mainstream public services, where practicable and justifiable.	2008	2010		Corporate Affairs	Architects, Transportation, Planning, Water Services Dep		

² "when planning and executing road works and particularly the planning and designing of pedestrian facilities, to pay particular attention to the needs of the mobility-impaired, including the visually impaired"

³ Taking In Charge of developments/housing estates by Fingal County Council

Priority	Action & Sub-Tasks	Timeframe		Budgetary Estimate	Lead Department	Linkage with	Detail of progress to date / amendments to action.	Next Steps
		Start Date	Completion Date					
	Appoint Access Officer with responsibility for providing or arranging the co-ordination of the assistance and guidance necessary to facilitate persons with disabilities to access services and other relevant access issues	2007			Corporate Affairs			
	Advise on making services available to people with disabilities	2008	2010		Corporate Affairs	All Departments of the Council		
	Voting an Register of Electors- Accessibility Proofing/Audit Existing system	2008			Corporate Affairs			
	Access to Libraries in accordance with DoEHLG Sectoral Plan	2007			Corporate Affairs	IT		
4.	ACCESS TO INFORMATION							
	Review arrangements for	31/12/05			Corporate	IT Department		

Priority	Action & Sub-Tasks	Timeframe		Budgetary Estimate	Lead Department	Linkage with	Detail of progress to date / amendments to action.	Next Steps
		Start Date	Completion Date					
	providing information	Ongoing			Affairs			
	Review arrangements for providing information that is relevant to persons with intellectual disabilities	31/12/05 Ongoing			Corporate Affairs	IT Department		
	Promote the availability of accessible formats to the public	Ongoing			Corporate Affairs	IT Department		
	Review accessibility of LA websites. Engage with channels of communication used by people with disabilities	Ongoing Ongoing			IT	IT Department		
	Ensure that procedures required in relation to complaints under Sections 25,26,27,28 and 29 are in place <i>[Guidelines on Customer Complaints issued by LGCSG in July 2005 can be readily</i>	Ongoing			Corporate Affairs	All Departments		

Priority	Action & Sub-Tasks	Timeframe		Budgetary Estimate	Lead Department	Linkage with	Detail of progress to date / amendments to action.	Next Steps
		Start Date	Completion Date					
	<i>adapted for this purpose.)</i>							
	Ensure that all relevant employees are aware of these procedures	Ongoing			Corporate Affairs	Ditto		
	Action 8 implementation ⁴	Ongoing	2009		Fingal Development Board	Ditto & NGOs		
5.	"Fingal Access For All" Consultation Group	August 2008	October 2008		Transportation	Ditto, NGOs Access Groups		
	10 meetings per year	2005	Ongoing					
	Prepare Annual Report							

⁴ County and City Development Boards, through their Social Inclusion Measures Groups, and with the active support of their relevant member agencies at local and national level, have been asked to adopt disability as a key theme and actively promote co-ordination between relevant service providers in their area with regard to services for persons with a disability.

Priority	Action & Sub-Tasks	Timeframe		Budgetary Estimate	Lead Department	Linkage with	Detail of progress to date / amendments to action.	Next Steps
		Start Date	Completion Date					
6.	Inter-agency cooperation, Consultation with Transport Operators/Providers Consultative Group/Network	2008	Ongoing		Transportation Department	Transportation and Planning Departments		
	Set up consultative network to ensure connectivity/integration-streets, bus, rail, taxi.	2008			Transportation Department	Transportation and Planning Departments		
	Set criteria for auditing each project for integration with the other transport providers	2008			Transportation Department	Transportation and Planning Departments		
7.	PROCUREMENT							
	Review public procurement policy and procedures in	Start: Q1 2008	Completion Q2 2008	Nil	Finance	Council employees who are	In Progress	

Priority	Action & Sub-Tasks	Timeframe		Budgetary Estimate	Lead Department	Linkage with	Detail of progress to date / amendments to action.	Next Steps
		Start Date	Completion Date					
	relation to goods and services to ensure that accessibility requirements are specified in tender documentation and associated criteria for selection of successful tenders.					people with disabilities		
8.	COMPLAINTS				Corporate	Corporate		
	Implement a complaints mechanism	Ongoing						
9.	Employment				Human Resources	All Departments		
	Review progress in relation to the 3% employment target.	Ongoing			Ditto	Ditto		
10.	POLICIES AND PROCEDURES							
	Training <ul style="list-style-type: none"> ▪ Awareness 	Ongoing			Corporate	Ditto		

Priority	Action & Sub-Tasks	Timeframe		Budgetary Estimate	Lead Department	Linkage with	Detail of progress to date / amendments to action.	Next Steps
		Start Date	Completion Date					
	<ul style="list-style-type: none"> ▪ Attitude ▪ Skills-auditing Develop programme for implementing the provisions of the Act as part of the PMDS process							
	Accessibility proofing of all existing policies, procedures and practices Develop methodology List of all policies and procedures	Ongoing			All Departments of the Council	All Departments of the Council		
11.	GENERAL							
	Review NDA Codes of Practice to ensure compliance with statutory obligations	2008			Architects and Transportation Departments (Building	Transportation, Environmental and Planning Departments		

Priority	Action & Sub-Tasks	Timeframe		Budgetary Estimate	Lead Department	Linkage with	Detail of progress to date / amendments to action.	Next Steps
		Start Date	Completion Date					
					Control Unit)			
	Put procedures in place to monitor, review, record and report progress on Implementation Plan and include progress report in Annual Report	Ditto			Corporate Affairs Service Indicators	Ditto		
	Implement effective consultation and liaison arrangements with other relevant bodies and representative organisations to facilitate access by people with disabilities	Ongoing			Fingal Access for All Group			
	DVD awareness	2008			ditto			

Appendix B –Key transport related target dates in the Sectoral Plans of Department of the Environment, Heritage and Local Government and the Department of Transport

Actions	Disability Act 2005	Department of the Environment, Heritage and Local Government	Department of Transport
Access audits by local authorities		End April 2007	
Implementation reports by local authorities		End July 2007	
Accessible public buildings	Public buildings shall be brought into compliance with part M of the Building Regulations not later than 31 December 2015. If Part M is amended, public buildings shall be brought into compliance not later than 10 years after commencement of the amendment. ⁵		
Accessible heritage sites	Dec 2007	End 2007	
Accessible information and services in all public bodies	Dec 2005		
Joined-up proposals between local authorities, local transport operators, to improve accessibility of public roads, footpaths, streets and crossing leading to ground, air and sea transport crossings, and accessible routes to and from public transport		Coordination arrangement to be developed over 2006-7, with priority given to upgrading bus stops on public roads where wheelchair accessible buses are in service or are being phased in over 2006 to 2011 as outlined in the Department of Transport's	

⁵ Part 3 of the Disability Act 2005 contains provision on Access to Buildings and Services and Sectoral Plans.

Actions	Disability Act 2005	Department of the Environment, Heritage and Local Government	Department of Transport
		Sectoral Plan	
Accessible buses in Dublin			By 2012
Accessible Bus Eireann buses			Bus Eireann will continue to purchase accessible buses
Accessible buses in other urban areas served with smaller buses (currently not wheelchair accessible)			Completed by 2012
Accessible licensed scheduled bus services run by private operators in main urban areas			By 2012.
			The entire scheduled service coach fleet in Ireland will have been replaced by wheelchair accessible coaches in 2015
Accessible bus stops			-Being upgraded systematically (involves local authorities, the National Roads Authority, the Department of

Actions	Disability Act 2005	Department of the Environment, Heritage and Local Government	Department of Transport
			Transport and the Garda Siochana). - Double the length of the QBC network in the Greater Dublin area by end 2009
Accessible bus stations			-All Bus Eireann stations (except for Limerick and Galway) by end 2007. -Major joint bus/rail station in Limerick by 2008
Ensure that access to bus stops and disabled parking bays is not obstructed by illegal parking			Fine system in place since 3 April 2006
Accessible suburban trains			All DART carriages are accessible. The diesel railcars on suburban rail serving Dublin and

Actions	Disability Act 2005	Department of the Environment, Heritage and Local Government	Department of Transport
			Cork are accessible
Accessible inter-city trains			Accessible rolling stock by 2009
Accessible railway stations			Refurbishment programme in place on a railway line by railway line basis. Programme completed by 2015.
Accessible ports			Each port authority to undertake access audit of passenger facilities at its port by end April, Implementation report end July 2007

References:

'Transport Access for All', the Department of Transport Sectoral Plan under the Disability Act 2005 addresses the accessibility needs of people with mobility, sensory and cognitive.

The *'Traffic Management Guidelines'*, prepared jointly by the Departments of Transport, the then Department of the Environment and Local Government and the Dublin Transportation Office,
'Improving Transport Accessibility for All' a Good Practice Guide ECMT

LGMSB Guidelines **"Implementation of Disability Act 2005 – Guidance Framework"**⁶.

National Disability Authority's Code of Practice on Sections 26, 27 and 28 approved by Ministerial Order under the Act – S.I No 163 of 2006, Disability Act 2005 (Code of Practice) [Declaration] Order 2006

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NDA **"Guidelines for Purchases of Disability Equality Training"**

NDA's 2005 **'Guidelines for Access Auditing of the Built Environment'**

Disability Act 2005

"Report of the Taskforce on Active Citizenship", March 2007

⁶ Available online on the local authority accessibility website -

**Consultation with Transport Operators/Providers
Consultative Group/Network**

Contact Details for Public Transport Operators

Company	Representative	Address	Telephone
Bus Átha Cliath (Greater Dublin)	Tim Fitzgibbon Accessibility Officer	59 Upper O'Connell Street Dublin, 1 Ireland	(01) 7033204
Bus Éireann (East)	Joe Kenny Regional Manager	Bus Éireann Broadstone Dublin 7	(01) 8302222
Iarnród Éireann (DART)	Tom Devoy General Manager	Iarnród Éireann Pearse Station Dublin 2	(01) 7033500
Iarnród Éireann (Southern & Western)	Stephen Murphy General Manager	Iarnród Éireann Heuston Station Dublin 8	(01) 7032729
Iarnród Éireann (Northern & Eastern)	Cal Carmichael General Manager	Iarnród Éireann Connolly Station Dublin 1	(01) 7032524
Private Bus & Coach Operators	Cora Collins	Coach Tourism & Transport Council of Ireland Drumconrath Road, Carrickmacross, Co. Monaghan, Ireland	(042) 9661631
Railway Procurement Agency (Luas and Metro)	Loreto Browne Accessibility Officer	RPA House Parkgate Business Centre Parkgate Street Dublin, 8 Ireland	(086) 8304889
Pobal (Rural Transport Programme)	Marian Byrne Erin Cotter Michelle Bishop	Pobal Holbrooke House Holles Street Dublin 2	(01) 2400700
Taxi Regulator			
Taxi Organisations			

