

# ILLEGAL DUMPING AND POLLUTION COMPLAINT FORM



*Please read the following background information before completing this form*

## **Lodging a complaint**

If you would like to make a complaint about illegal dumping or possible pollution within Fingal, it is better, where possible, to make your complaint in writing. That way we have the information we need to process the complaint quickly and easily or refer it to another authority if necessary.

In emergency situations, including in the evening and at weekends, members of the public should use the out-of-hours and emergency contact telephone numbers for Fingal County Council and other enforcement agencies.

This standard complaint form has been written to make it easier for you to make a complaint. While the form is not compulsory it does help you and us by allowing you to provide as much relevant information as possible when making a complaint.

You don't have to provide any personal information about yourself when making a complaint to Fingal County Council, although providing your name and address does help us to keep you updated on the progress of our enforcement and to contact you if we need further information or to clarify any information you have already given to us. You can provide your name and address and ask that we keep it confidential but you must let us know this at the time you make a complaint. We will respect your wishes for confidentiality within the powers provided under the Freedom of Information Act 1997.

Once you have completed this form, please send it along with copies of any other relevant information including photographs and maps to:

**Enforcement Section, Fingal County Council Environment Department,  
County Hall, Main St, Swords, Co. Dublin**

Tel: 01 890 6294      Email: [envserv@fingalcoco.ie](mailto:envserv@fingalcoco.ie)

**OUT OF HOURS AND EMERGENCY NUMBER    Tel: 01 873 1415**



**LOCATION ADDRESS AND SKETCH MAP**

Use the box below to give directions or to draw a sketch map of the location where this dumping has happened. Where possible, use recognisable landmarks e.g. main road, hotel, garage, signposting and/or map co-ordinates to help us to identify the exact location. Feel free to use another page if necessary.



**WRITTEN ACCOUNT OF DUMPING/POLLUTION INCIDENT**

Please explain in as much detail as possible the facts about the dumping or pollution incident which this complaint refers to. Date, time and duration of the event and all additional information including vehicle registration numbers of any vehicles involved are of great help to us in investigating complaints:

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**Thank you for taking the time to complete this form**

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**CONFIDENTIALITY**

I request that Fingal County Council keeps my identity confidential while investigating this complaint

Signature of Complainant: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Please send completed form along with copies of any other relevant information including photographs and maps to:

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**Members of the public can also report large scale illegal dumping via a 24 hour lo-call telephone number 1850 365 121. This confidential telephone service is designed to encourage reporting of large scale illegal dumping of waste or of abandoned illegal dumps. Local authorities, An Garda Síochána and the EPA will follow up on the information provided by the public, as appropriate.**

*Thank you for your cooperation in helping us to tackle illegal dumping in Fingal*